PURSUIT OF ZERO

THE NEW SAFETY MOVEMENT STARTS HERE.

APP USER GUIDE







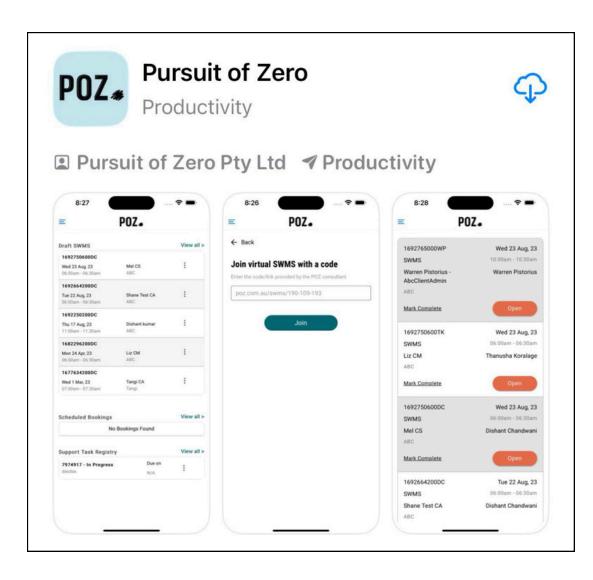


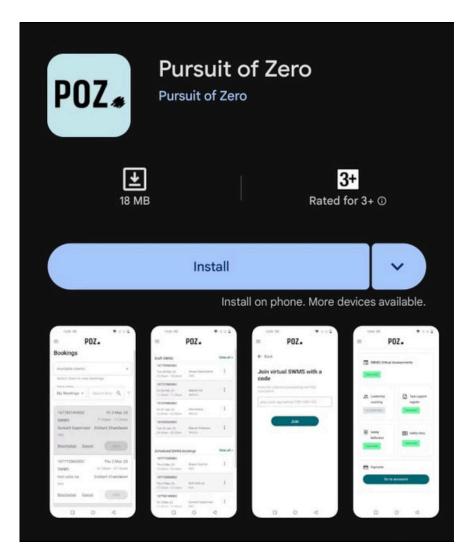
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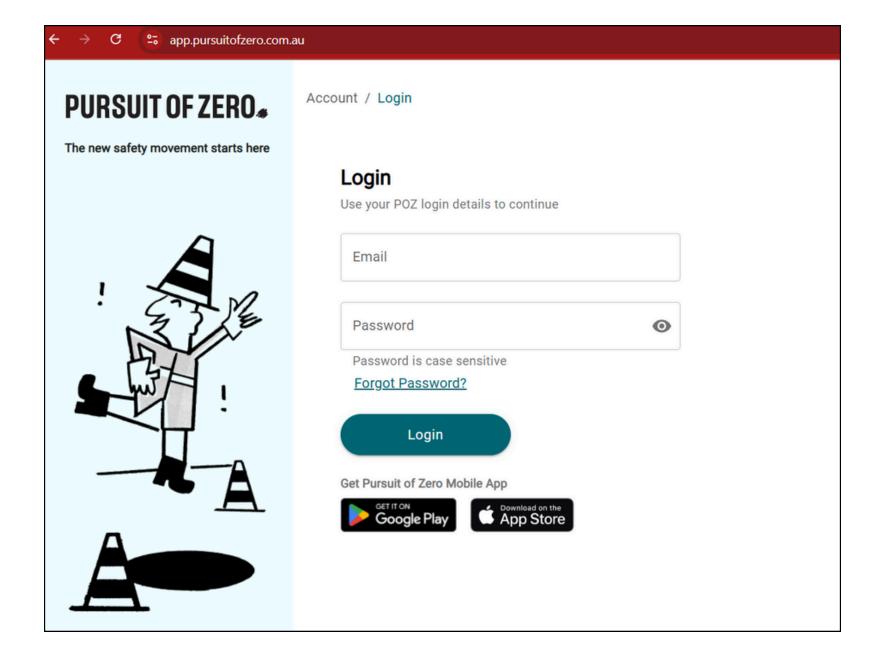
1. DOWNLOADING THE PURSUIT OF ZERO APP

Downloading the Pursuit of Zero mobile App: The app can be downloaded from <u>App Store</u> for Apple users and from the <u>Google Play Store</u> for android users.



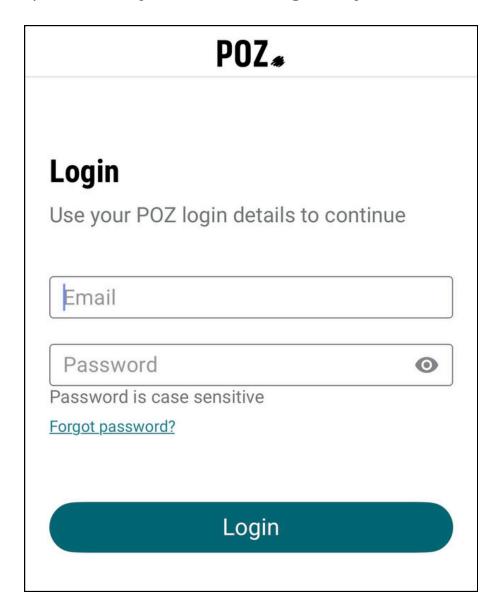


Website access to the App: You can also access the app by visiting app.pursuitofzero.com.au

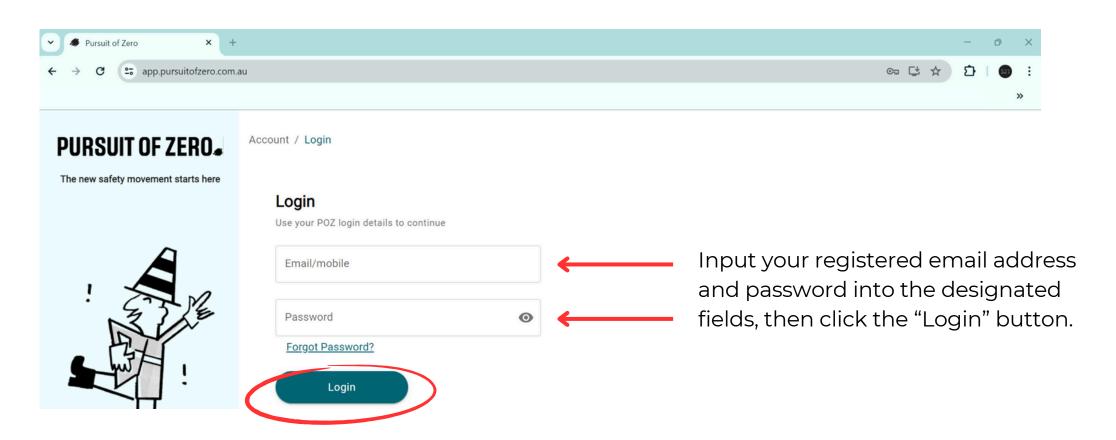


2. SIGNING IN TO YOUR PURSUIT OF ZERO ACCOUNT

Signing-in to the mobile app: Open your Pursuit of Zero mobile App. In the login screen, please enter the email address and password you used to register your account.

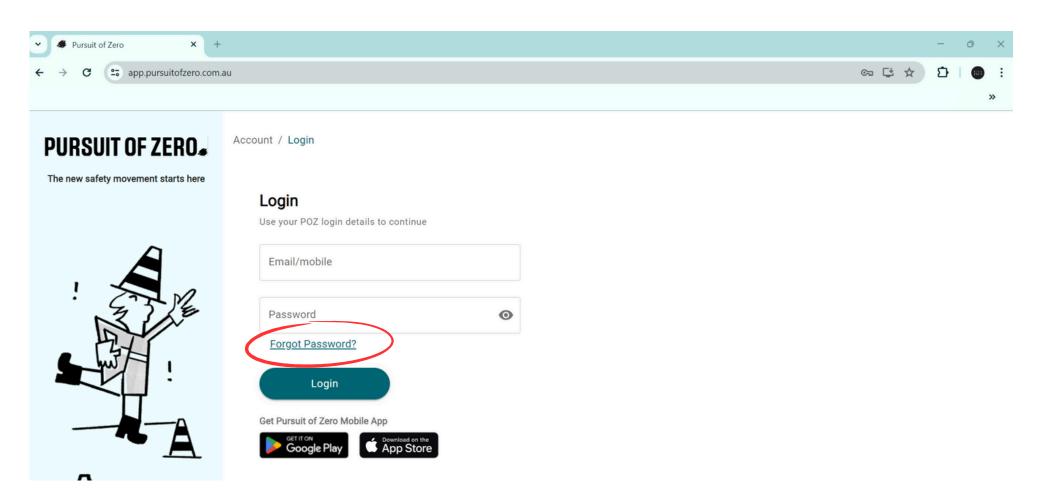


Signing-in via the web app: Visit <u>app.pursuitofzero.com.au</u> using your computer web browser. When the sign-in screen appears, please enter the email address and password you used to register your account.

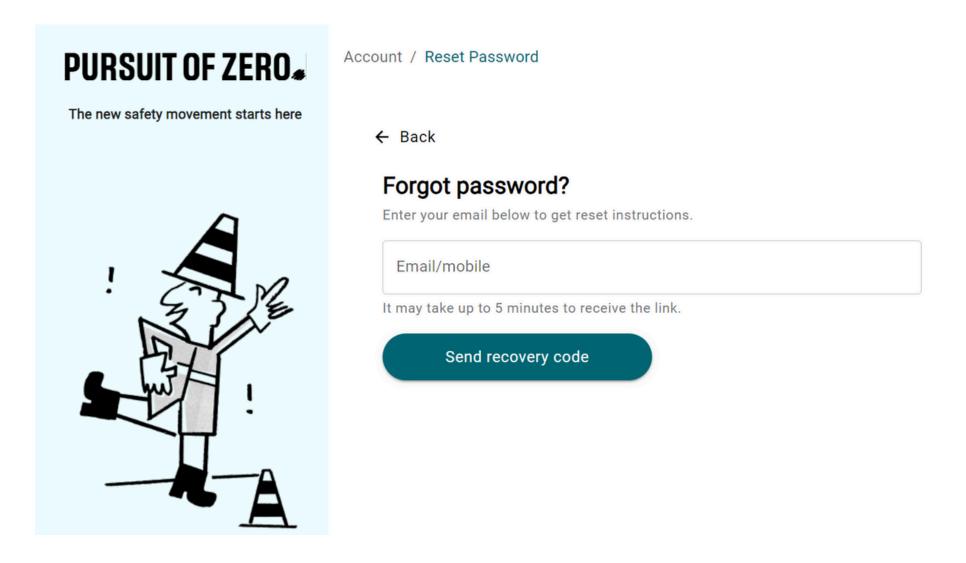


3. RESETTING YOUR PASSWORD

Step 1: To set up or update your password, visit the POZ app on your mobile or desktop via <u>app.pursuitofzero.com.au</u> and select "Forgot Password?"

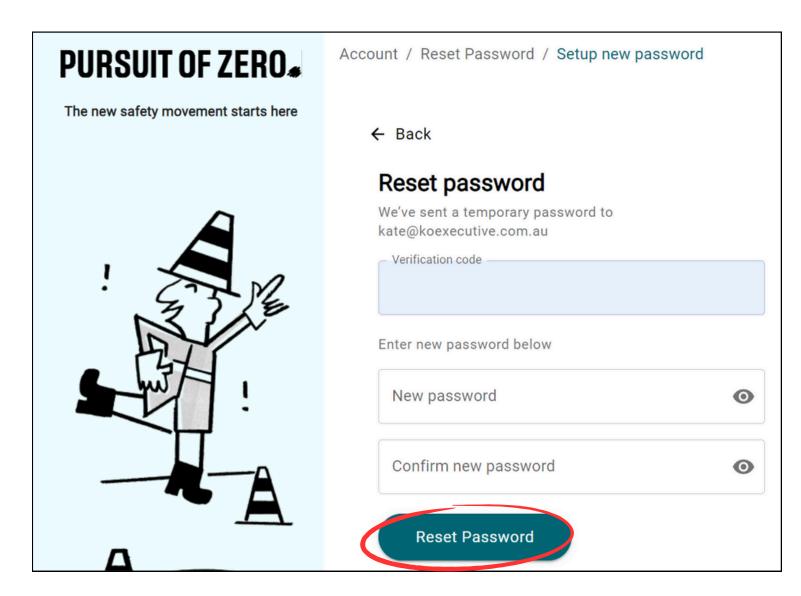


Step 2: Please enter your registered email address and click on the "Send Recovery Code" button to receive a verification code and instructions for resetting your password.



RESETTING YOUR PASSWORD

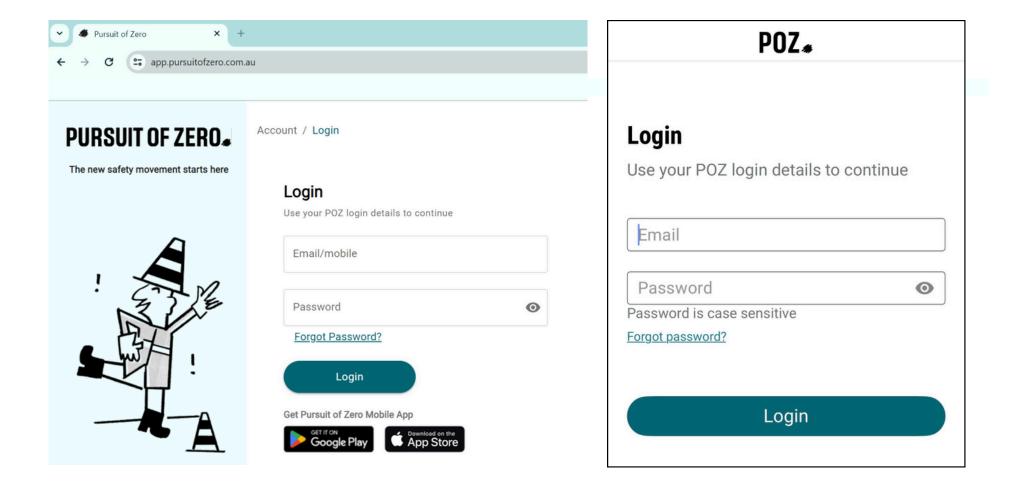
Step 3: Enter the verification code, then create your new password and click the "Reset Password" button.





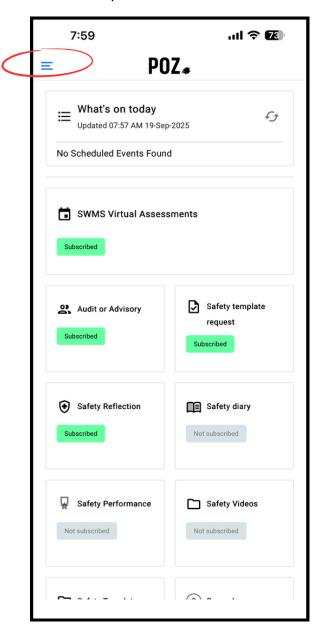
Please ensure your new password is at least 8 characters long and includes at least one uppercase letter, one number, and one special character (avoid using "?" as your special character).

Step 4: You can now sign-in to your account using your new password.

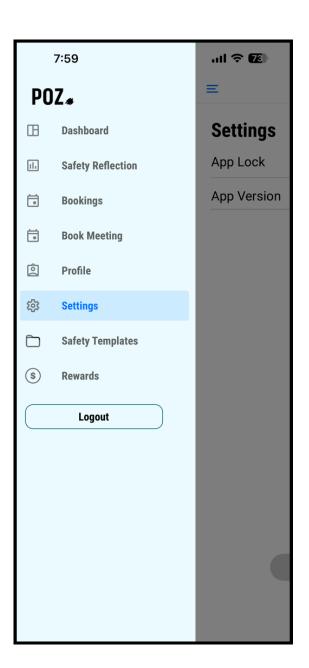


4. APP LOCK

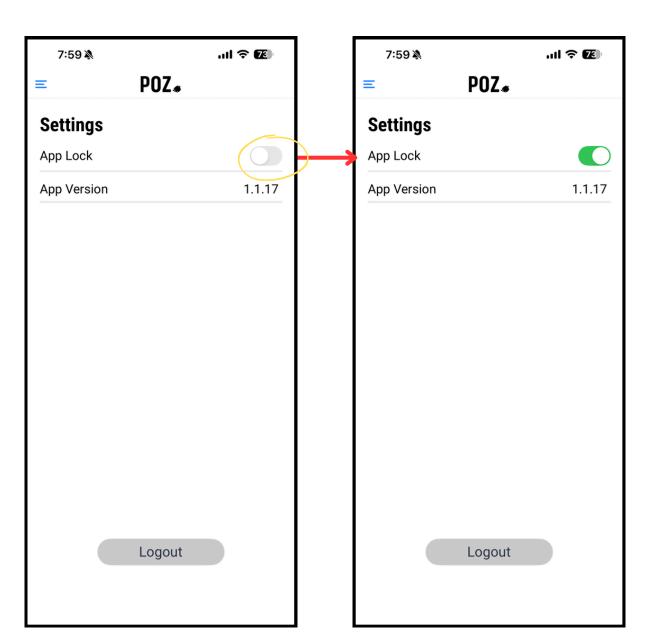
Step 1: Sign-in to the POZ app and open the menu at the top left corner of the screen.



Step 2: Select **Settings**

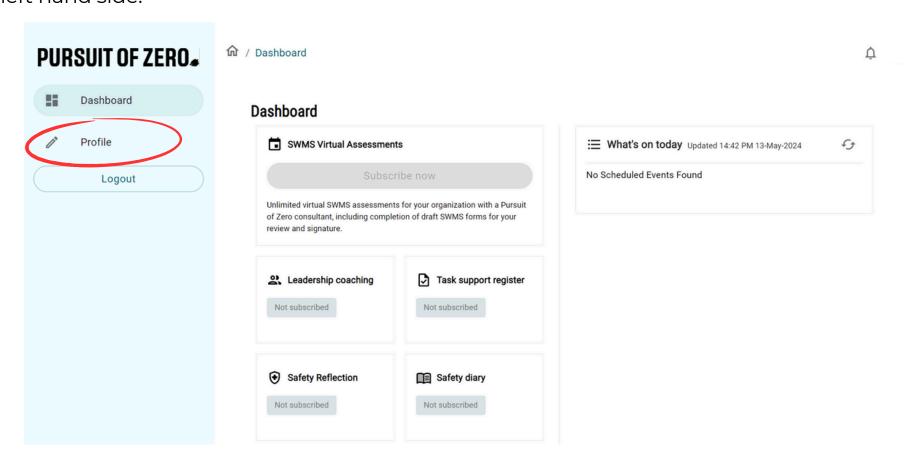


Step 3:Toggle the "App Lock" from off to on.



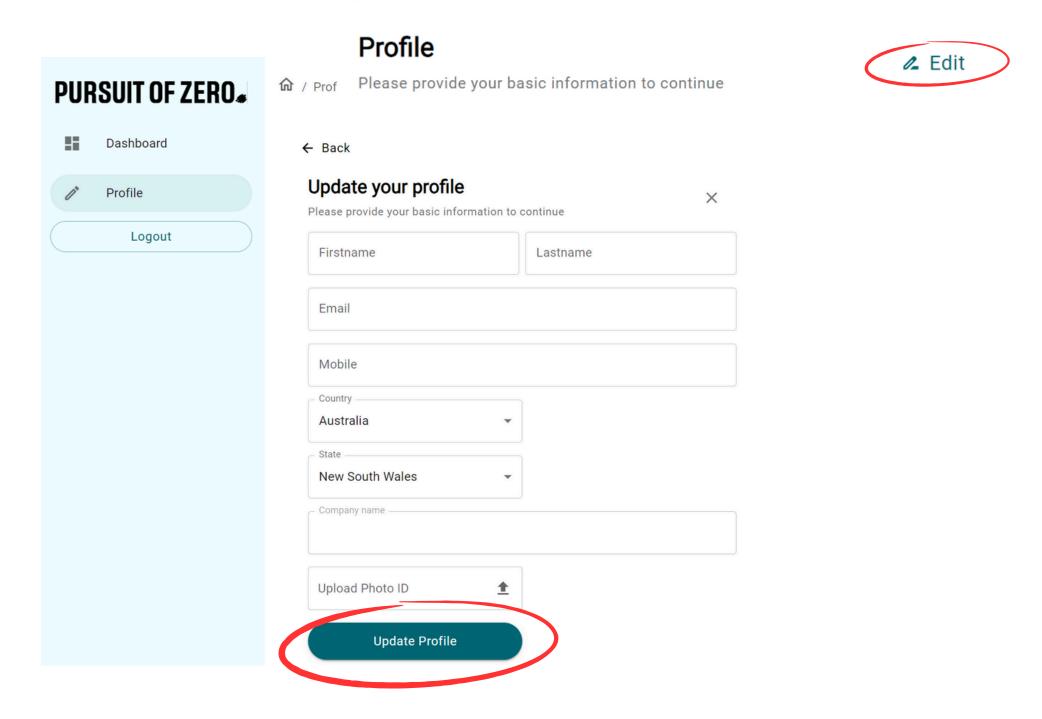
5. UPDATING YOUR PROFILE

Step 1: To update your profile, go to your dashboard and choose "Profile" from the menu on the left hand side.



Step 2: Click "Edit" in the top right corner and enter the necessary information. After finishing, click the "Update Profile" button at the bottom of the screen to save your changes.

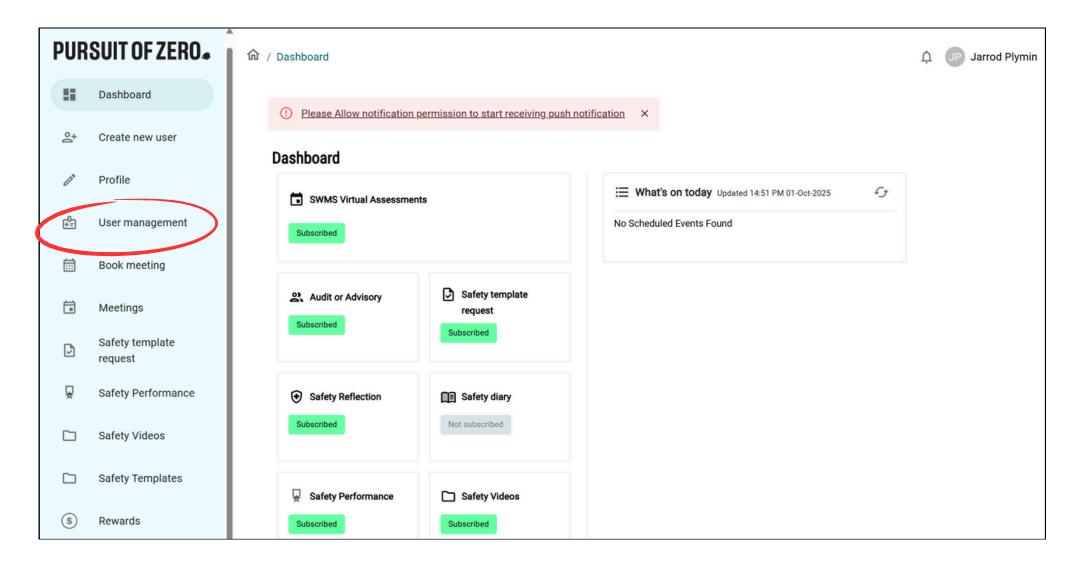
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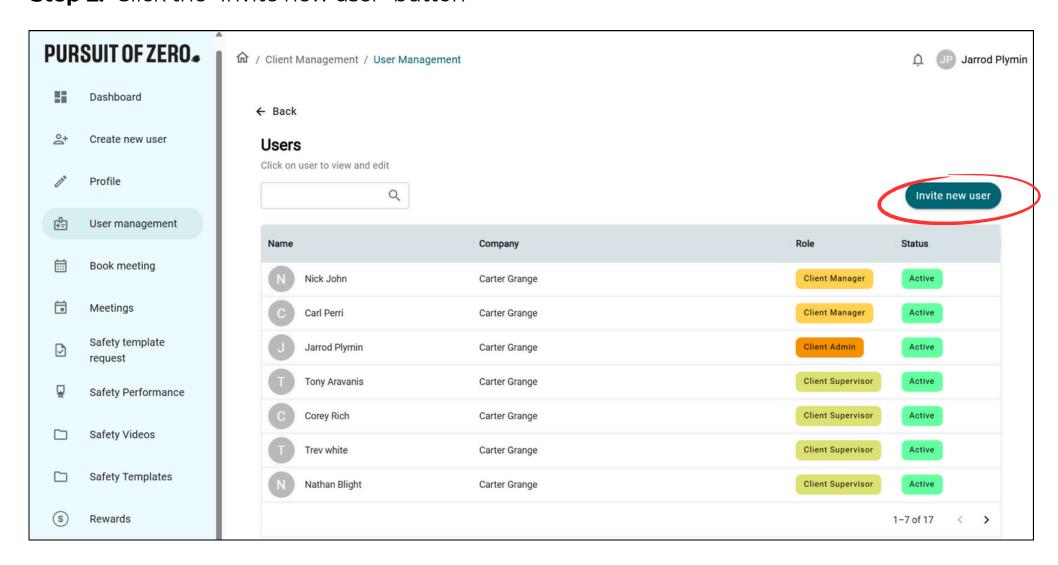
6. CLIENT ADMIN - ADDING TEAM MEMBERS

Note: Only users with a client admin account can add team members.

Step 1: Open the menu at the top left corner of the screen and select "User management"

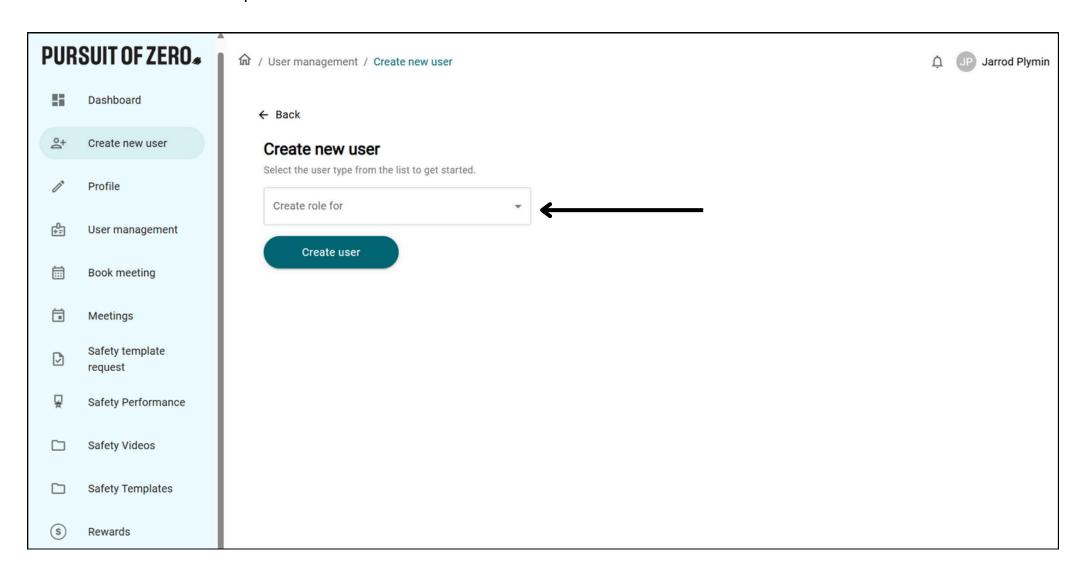


Step 2: Click the "Invite new user" button

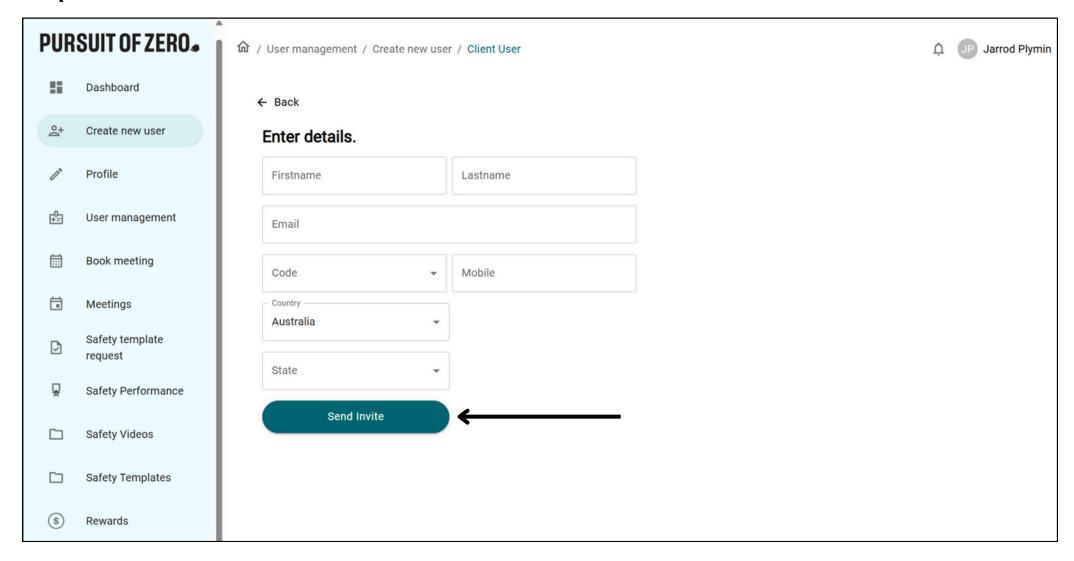


CLIENT ADMIN - ADDING TEAM MEMBERS

Step 3: Select a user type from the drop down menu. We recommend non-admin users are created as "Client Supervisors".

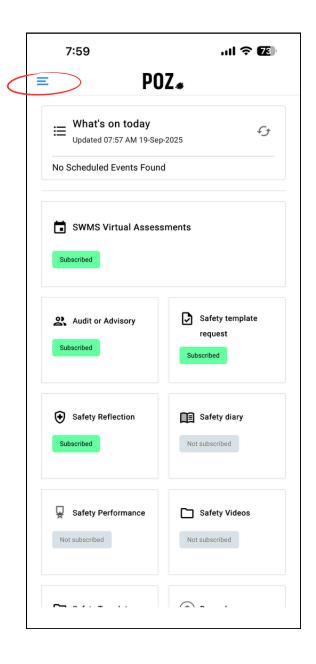


Step 4: Enter the new user details and click the "Send invite" button.

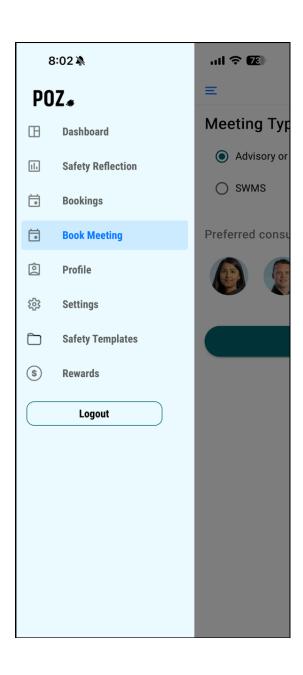


7. MAKING A BOOKING

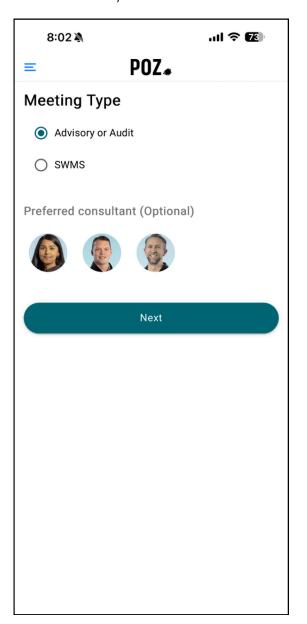
Step 1: Open the menu at the top left corner of the screen.



Step 2: Select Book Meeting

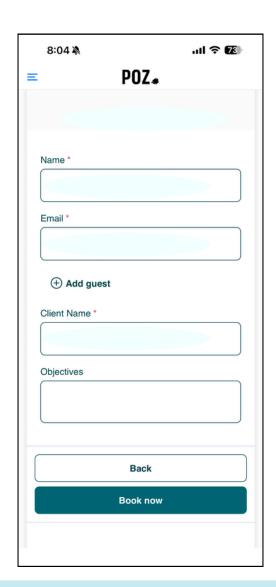


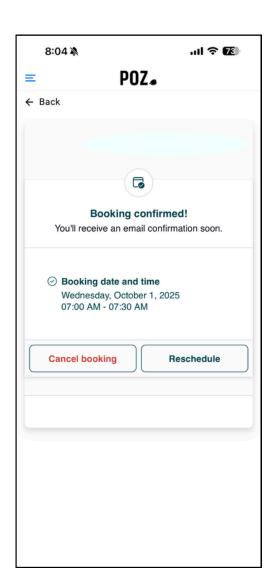
Step 3: Choose the type of meeting and your preferred consultant, the select "Next".



Step 4: Choose a suitable time, provide the meeting Objectives and Book the meeting. After the meeting is booked, you will receive a confirmation email and it will appear in your email calendar.



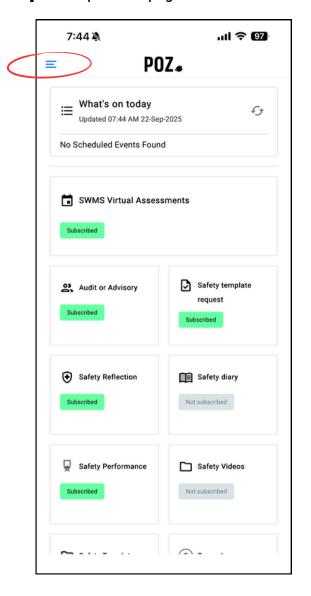




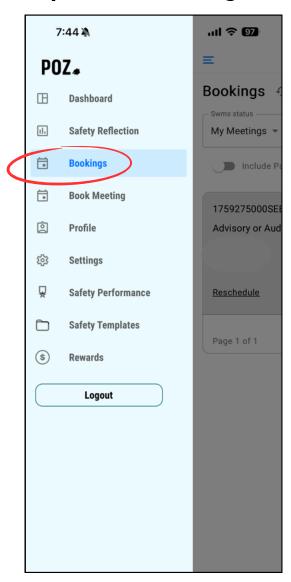
8. JOINING A BOOKING

Note: You will receive a text message reminder 9 minutes before meeting

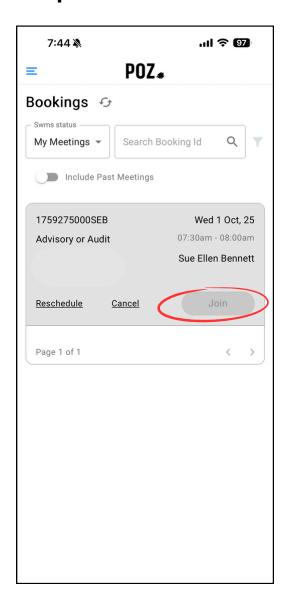
Step 1: Open up your dashboard



Step 2: Click bookings

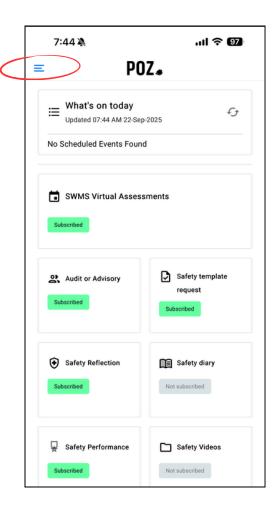


Step 3: Click the "Join" button

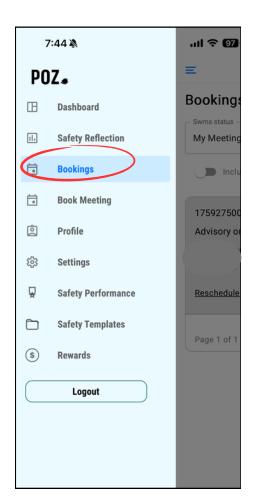


9. RESCHEDULING A BOOKING

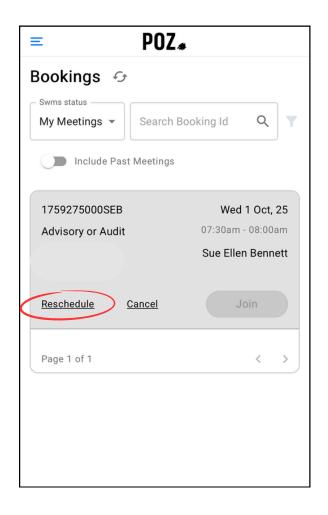
Step 1: Open the menu at the top left corner of the screen



Step 2: Click bookings

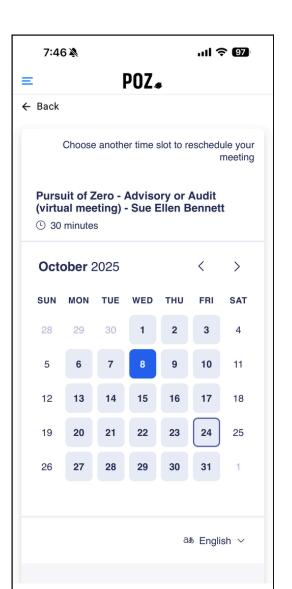


Step 3: Select "Reschedule"

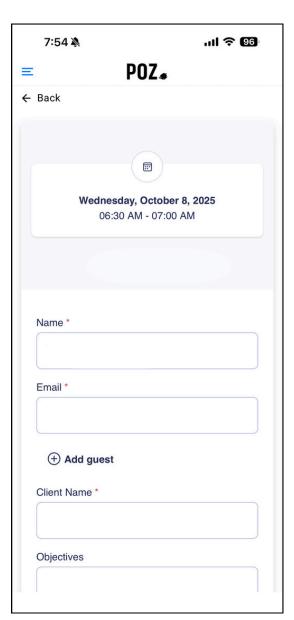


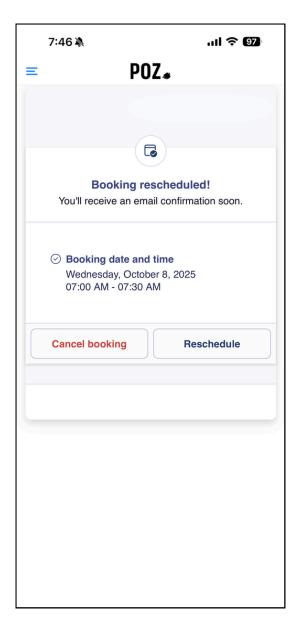
RESCHEDULING A BOOKING

Step 4: Select a new date and time



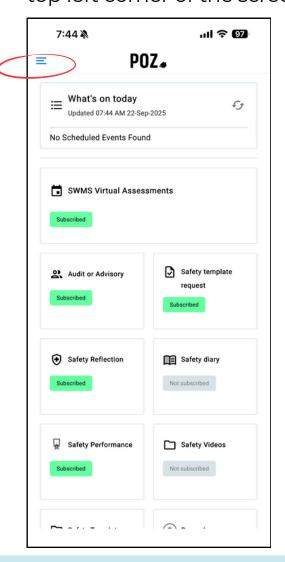
Step 5: Book the new meeting



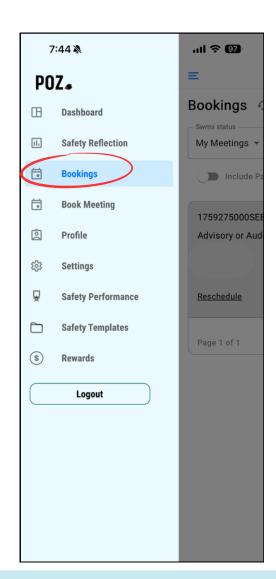


10. CANCELLING A BOOKING

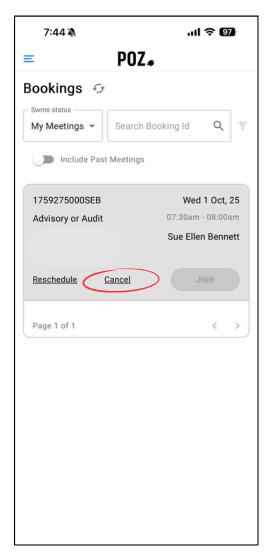
Step 1: Open the menu at the top left corner of the screen



Step 2: Select "Bookings"



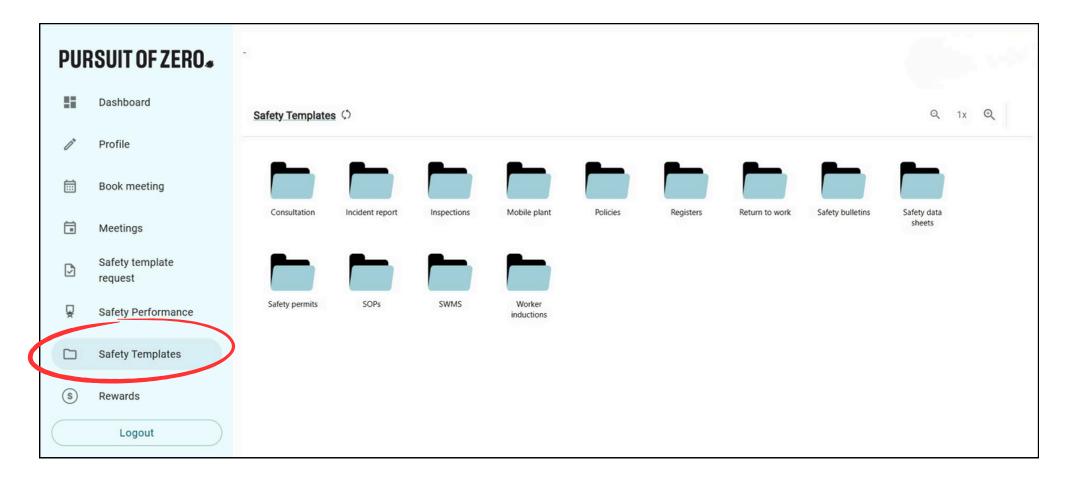
Step 3: Select "Cancel"



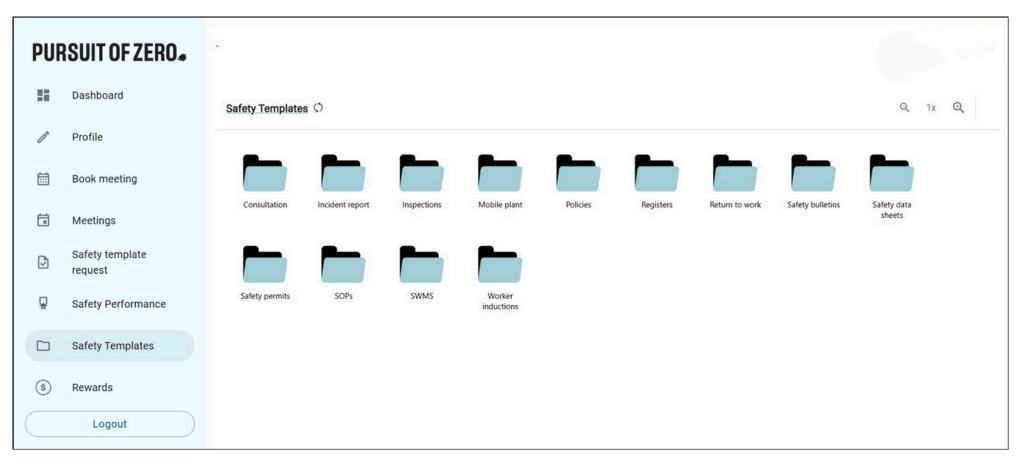
11. ACCESSING SAFETY TEMPLATES

Note: You can access to safety templates and SWMS only through the desktop app at and not via the mobile app.

Step 1: Visit <u>app.pursuitofzero.com.au</u>. Open the app menu and select Safety Templates.



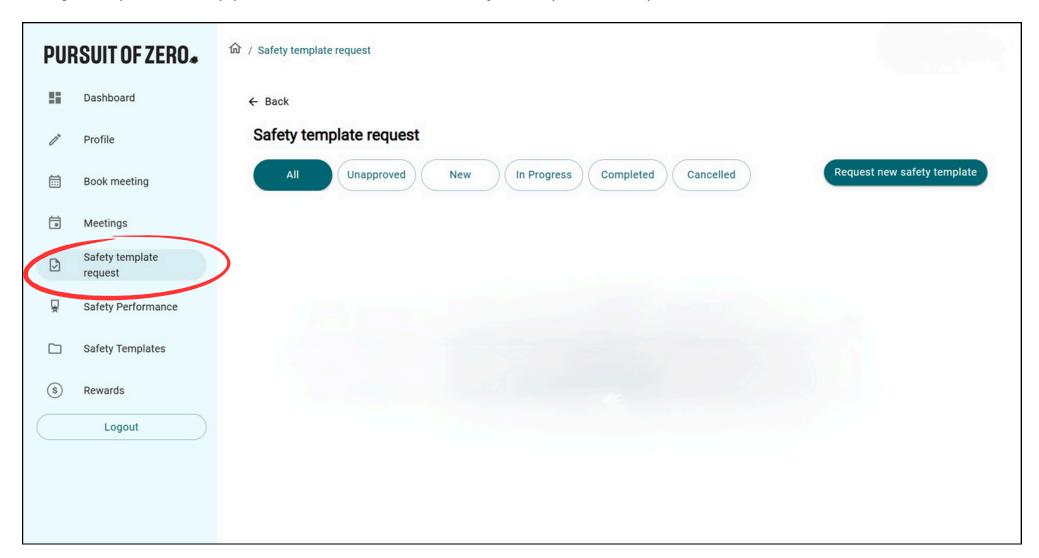
Step 2: Once you have opened the safety templates tab, you can access a library of safety templates available to you.



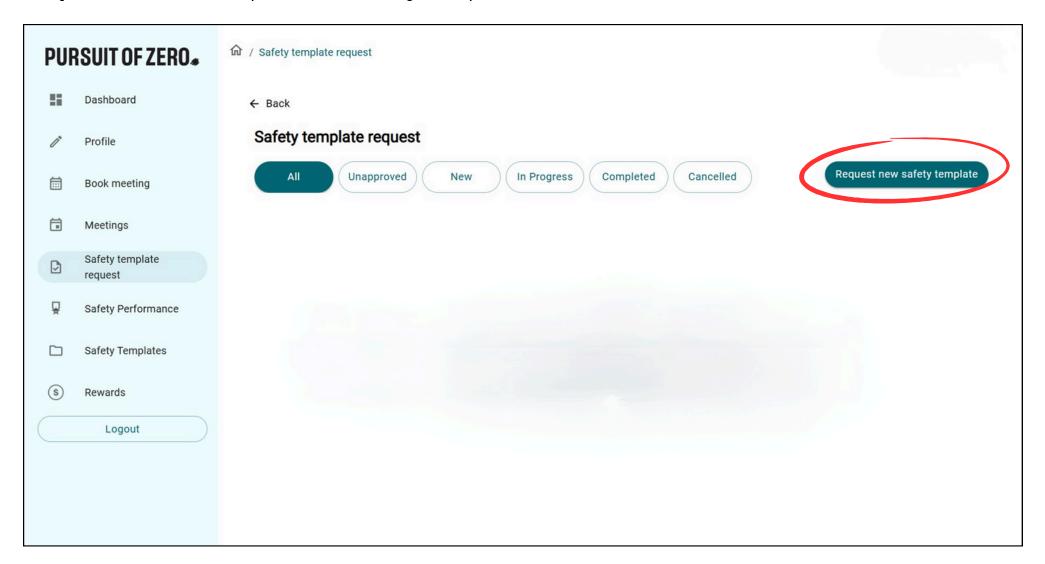
12. REQUESTING A SAFETY TEMPLATE

Note: Requesting safety templates is available only through the desktop app and not via a mobile app.

Step 1: Open the app menu and select Safety Template Request.

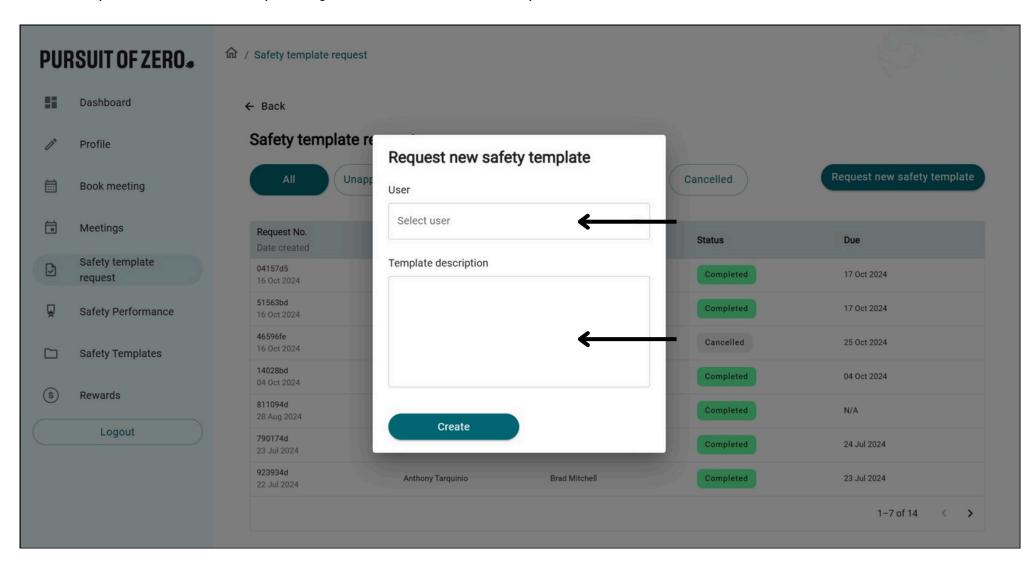


Step 2: Click the "Request new safety template" button.

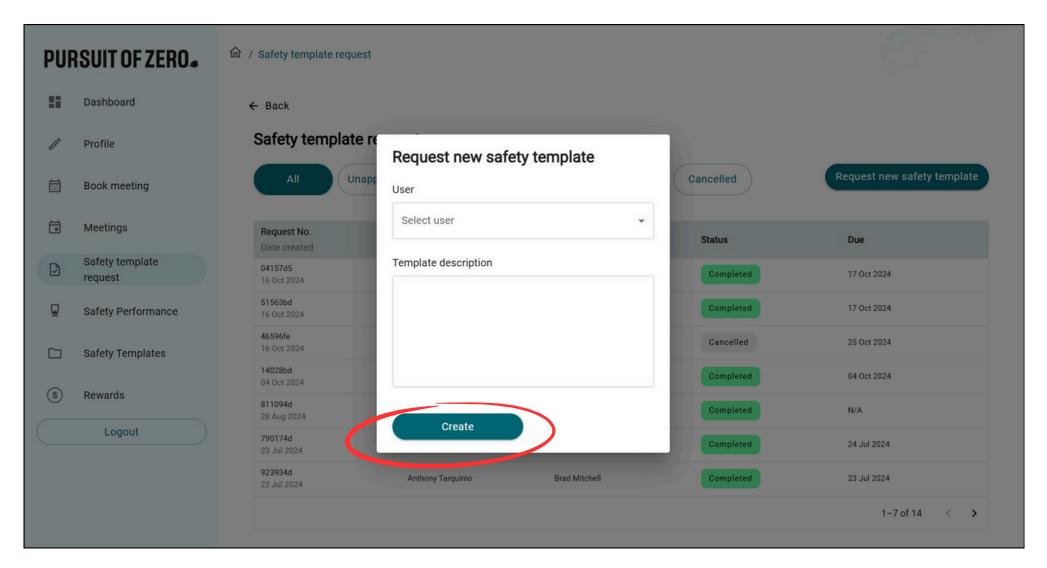


REQUESTING A SAFETY TEMPLATE

Step 3: Please select your name as the requester from the "User" dropdown menu. Then, provide a description of the template you would like us to provide.

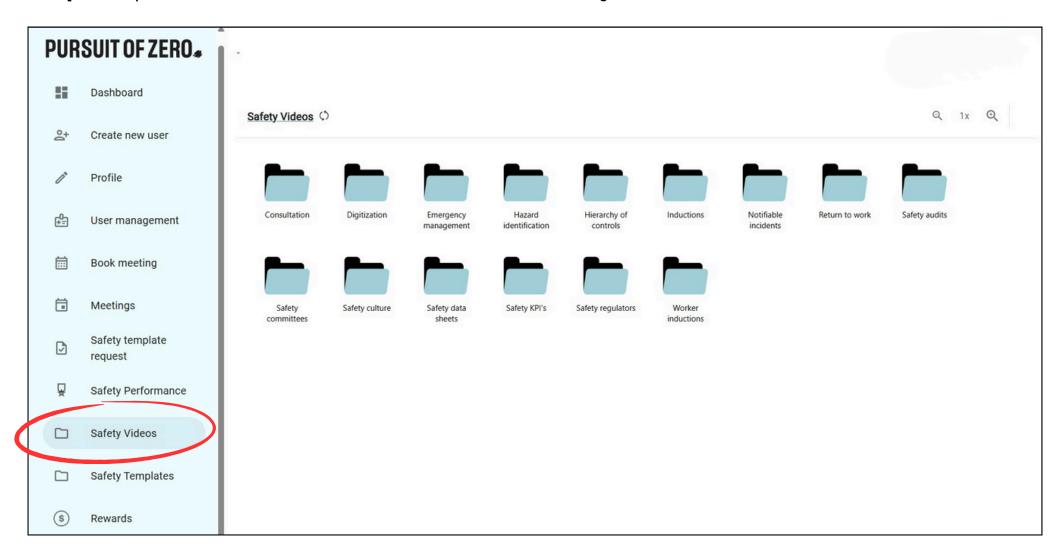


Step 4: Once you're all set, please click Create. Then, wait to hear from a POZ consultant regarding your template request support. You should receive a response within one business day.

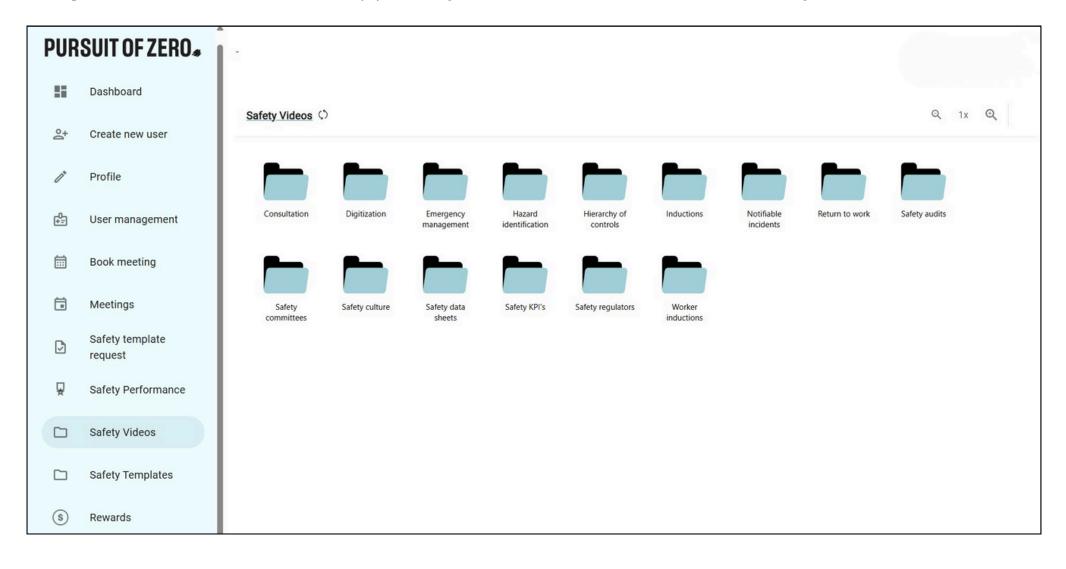


13. ACCESSING EDUCATIONAL SAFETY VIDEOS

Step 1: Open the web menu and click on the Safety Videos.

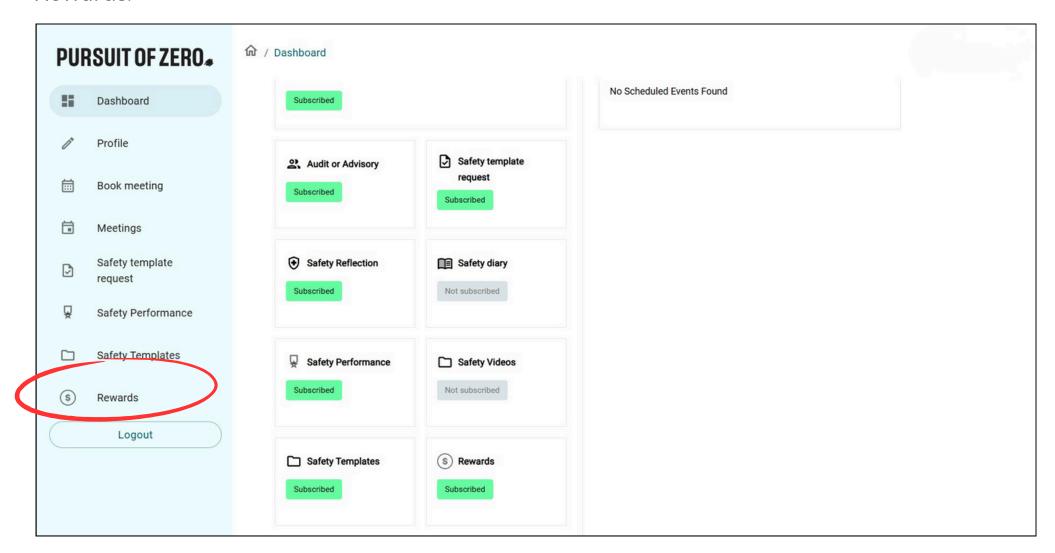


Step 2: Once the interface appears, you can view the available safety videos.

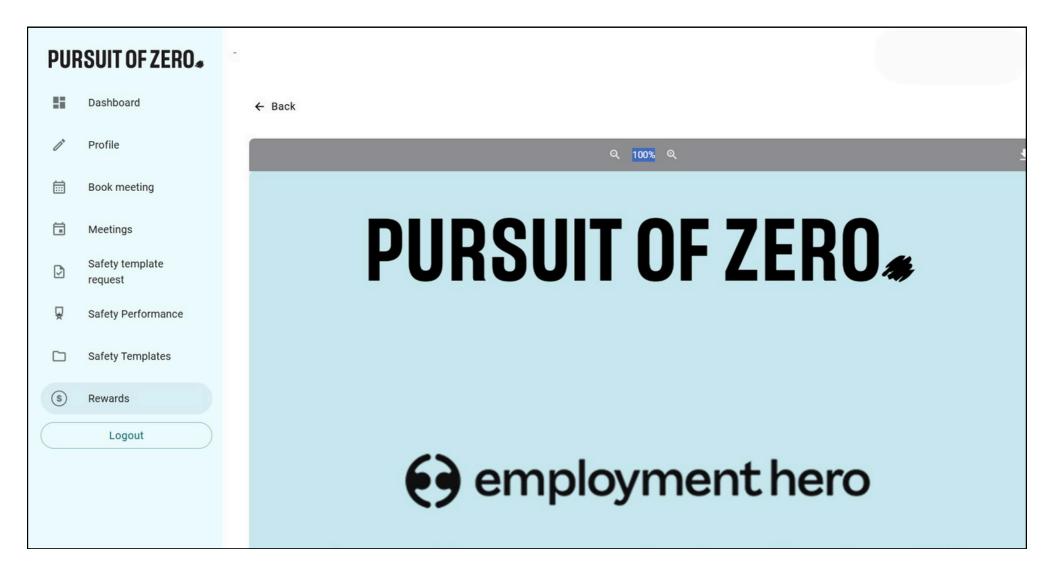


14. ACCESSING THE POZ REWARDS PROGRAM

Step 1: Go to app.pursuitofzero.com.au. Once the main interface appears, click on Rewards.



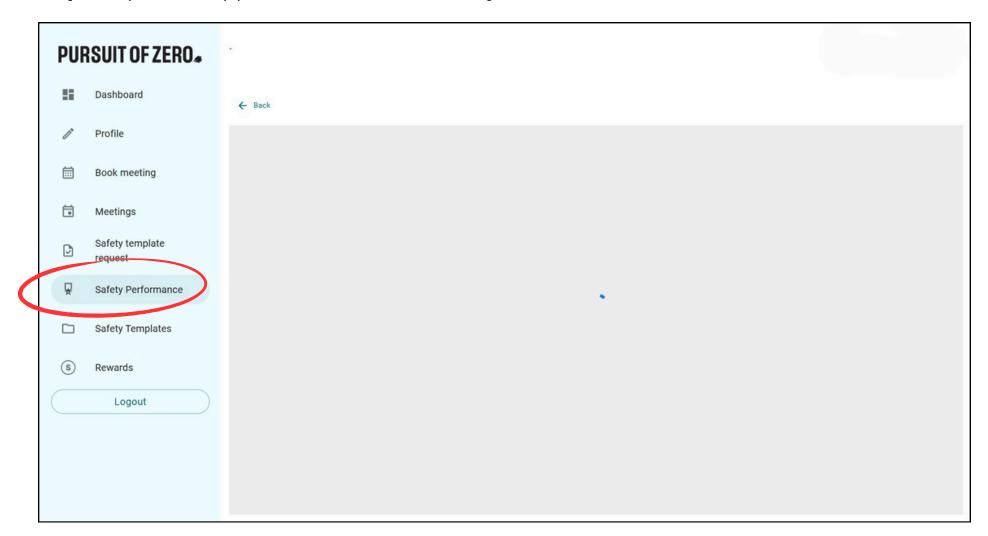
Step 2: Once the interface appears, you can view the current rewards program.



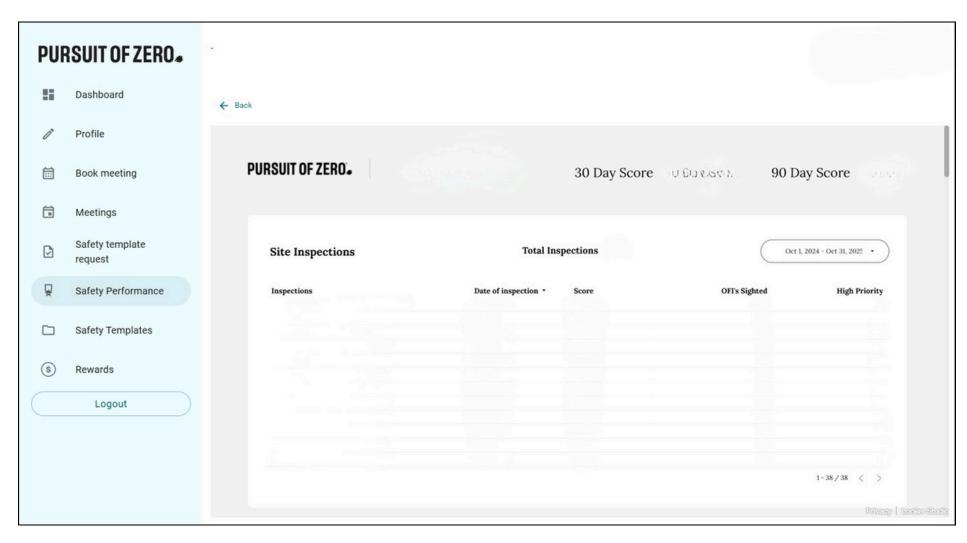
15. ACCESSING YOUR SAFETY PERFORMANCE

Note: It is strongly advised to review safety performance data through a web browser since mobile devices might not handle large data sets effectively. The safety performance information is sourced directly from completed audit reports and will only be accessible after these reports have been finalised.

Step 1: Open the app menu and select "Safety Performance".



Step 2: Once the interface appears, you can access live and historical hazard and compliance data from the POZ Safety Audit Program.



JOIN US, ON THE PURSUIT OF ZERO.